AMREF Flying Doctors is the only air ambulance service provider in Eastern Africa:
- that has been in the aeromedical transport industry for over 60 years.
- that is internationally accredited by the European Aero Medical Institute (EURAMI).
- that has twice won the prestigious ITIJ Air Ambulance Provider of the Year Award.

We operate a fleet of fully owned and dedicated aircraft, which is available for patient evacuation from remote airstrips as well as international patient repatriation to Europe, Asia, the Middle-East, the Far East and beyond.

We operate several Advanced Life Support (ALS) Ground Ambulances and a 24/7 Operations & Emergency Control Centre (OECC).
OUR SERVICES

- **AIR AMBULANCE SERVICES** from remote locations to international destinations.
- **MEDICAL ASSISTANCE SERVICES** for international insurance and assistance market on behalf of their members.
- **EMERGENCY LIFE SUPPORT SKILLS TRAINING** courses offered in a wide range of courses.
- **COMMERCIAL MEDICAL ESCORT** with experienced, English speaking Doctors and Nurses to accompany patients on commercial airlines worldwide.
- **MEDICAL STANDBY SERVICES** using ground ambulance, helicopter or fixed wing aircraft for special events.
- **GROUND TRANSPORT** of patients between hospitals or hospital to airport using Advanced Life Support ground ambulances.
- **MAISHA AIR AND GROUND AMBULANCE PLAN** annual and short term subscriptions for emergency medical evacuation throughout Eastern Africa.
MAISHA AIR AMBULANCE PLAN

• Targets individual, group or corporate subscribers.
• Available in five different levels based on geographical coverage.

Benefits include:
1. Access to our 24Hr Medical Helpline for medical advice at anytime from anywhere.
2. Unlimited evacuation flights per year for medical emergencies to Nairobi.
3. Unlimited ground ambulance transfers within Kenya.
4. Direct contact with AMREF Flying Doctors and the medical professionals - no third party.

Maisha Diamond
Maisha Diamond is an enhanced cover providing the following additional benefits: (US$200,000 (KES 20,000,000.00) of post-evacuation cover including)
2. Transfer to South Africa and hospitalization (if the required specialised treatment is not available in Nairobi).
3. Return on commercial flight.
4. Repatriation of mortal remains back to home country or country of residence in the unfortunate event of death.

<table>
<thead>
<tr>
<th>LEVEL</th>
<th>REGION(S) COVERED</th>
<th>RATES KES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maisha Bronze</td>
<td>Kenya (Air and Ground Evacuation)</td>
<td>2,500</td>
</tr>
<tr>
<td>Maisha Silver</td>
<td>Kenya, Tanzania, Zanzibar</td>
<td>4,900</td>
</tr>
<tr>
<td>Maisha Gold</td>
<td>Kenya, Tanzania, Zanzibar, Uganda, Rwanda, Burundi</td>
<td>5,000</td>
</tr>
<tr>
<td>Maisha Platinum</td>
<td>Kenya, Tanzania, Zanzibar, Uganda, Rwanda, Burundi, South Sudan &amp; Ethiopia</td>
<td>11,000</td>
</tr>
<tr>
<td>Maisha Diamond</td>
<td>Kenya, Tanzania, Zanzibar, Uganda, Rwanda, Burundi, South Sudan &amp; Ethiopia</td>
<td>24,000</td>
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</tbody>
</table>
• MAISHA SHORT-TERM COVER
Maisha Tourist - Targets both international and domestic tourists visiting the Eastern Africa Region.
Maisha Events - Targets sporting events or conferences taking place in the Eastern African Region.
Maisha Adventure - Targets individuals and groups involved in adventurous activities.
Maisha Traveller - Targets individuals, groups and corporates travelling in the region.

Benefits:
1. Access to our 24Hr Medical Helpline for medical advice at anytime from anywhere.
2. Unlimited evacuation flights during the subscription period to Nairobi.
3. Unlimited Ground Ambulance services within Kenya.
4. Direct contact with AMREF Flying Doctors and the medical professionals - no third party

TOURIST SCHEME B
Tourist Scheme B is a low-cost plan designed for tour and safari operators, hotels and lodges to give their clients access to our air ambulance services in the event of a medical emergency, during their stay within East Africa.

Rates:

<table>
<thead>
<tr>
<th>LEVEL</th>
<th>SILVER</th>
<th>GOLD</th>
<th>PLATINUM</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maisha Short Term Cover</td>
<td>Kenya, Tanzania &amp; Zanzibar</td>
<td>Kenya, Tanzania, Zanzibar, Uganda, Rwanda &amp; Burundi</td>
<td>Kenya, Tanzania, Zanzibar, Uganda, Rwanda, Burundi, South Sudan &amp; Ethiopia</td>
</tr>
<tr>
<td></td>
<td>16</td>
<td>24</td>
<td>88</td>
</tr>
<tr>
<td>Maisha Tourist - Targets both international and domestic tourists visiting the Eastern Africa Region.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Maisha Events - Targets sporting events or conferences taking place in the Eastern African Region.</td>
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<tr>
<td>Maisha Adventure - Targets individuals and groups involved in adventurous activities.</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Maisha Traveller - Targets individuals, groups and corporates travelling in the region.</td>
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</tbody>
</table>

N/B: It is important to note that, this is not a cover, but rather a registration to guarantee quick access to medical evacuation

<table>
<thead>
<tr>
<th>LEVEL</th>
<th>SILVER</th>
<th>GOLD</th>
<th>PLATINUM</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tourist Scheme B</td>
<td>KATOTAT Sharing</td>
<td>5</td>
<td>9</td>
</tr>
<tr>
<td>Non-KATOTAT Sharing</td>
<td>16</td>
<td>16</td>
<td>88</td>
</tr>
</tbody>
</table>

*Valid for 30 days
AMREF Flying Doctors Air Ambulance service is now on the fourteenth year of EURAMI (European Aero-medical Institute) accreditation – which means the highest safety and service standards.

The accreditation seeks to identify air ambulance service providers who specialize in Long-Range/Intercontinental Fixed Wing and Commercial Medical Escort Services, with an emphasis in Adult Critical Care categories.
GROUND TRANSPORT
• We operate a fleet of ground ambulances for patient transport between hospitals and airports.
• All our ground ambulances are fitted with integrated patient transportation systems that ensure reliability and world-class patient care.

MEDICAL STANDBY
• We provide Medical Standby Services for special events using our ground ambulances, helicopter or fixed wing aircraft.

COMMERCIAL MEDICAL ESCORT
• We provide experienced English speaking doctors and nurses to accompany patients on commercial airlines worldwide.

MEDICAL ASSISTANCE SERVICES
• AMREF Flying Doctors also provides a range of assistance services to over 300 international insurance and assistance companies.

GROUND TRANSPORT
• We operate a fleet of ground ambulances for patient transport between hospitals and airports.
• All our ground ambulances are fitted with integrated patient transportation systems that ensure reliability and world-class patient care.
AMREF Flying Doctors offers a wide range of Emergency Life Support skills training including:

- First Aid course including:
  - Health talks
  - Refresher courses
  - Tailor-made courses
- Covid-19 Preparedness for places of work
- Heart Saver First Aid
- Basic Life Support (BLS)
- Wilderness First Responder
- Basic Trauma Life Support (BTLS)
- Advanced Cardiovascular Life Support (ACLS)

AMREF Flying Doctors is an American Heart Association accredited training centre. We are approved by National Industrial Training Authority (NITA) as a Provider of Emergency Life Support Courses.
## AIR AMBULANCE FLEET COMPOSITION

<table>
<thead>
<tr>
<th>Aircraft</th>
<th>Tail Number</th>
<th>Utilization</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cessna Citation Sovereign Jet C680 (owned)</td>
<td>5Y-FDW</td>
<td>All of Africa including Indian Ocean Islands</td>
</tr>
<tr>
<td>Cessna Citation Bravo Jet C550 (owned)</td>
<td>5Y-FDR</td>
<td>All of Africa including Indian Ocean Islands</td>
</tr>
<tr>
<td>Cessna Citation XLS Jet C560 (owned)</td>
<td>5Y-FDM</td>
<td>All of Africa including Indian Ocean Islands</td>
</tr>
<tr>
<td>Pilatus PC12 (owned)</td>
<td>5Y-FDF/ 5Y-FDP</td>
<td>East/ Central/ North/ South</td>
</tr>
<tr>
<td>Eurocopter AS350</td>
<td>-</td>
<td>Within East Africa</td>
</tr>
</tbody>
</table>
FROM AFRICA TO THE REST OF THE WORLD

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