AMREF
Flying Doctors

AMREF Flying Doctors

Product Brochure

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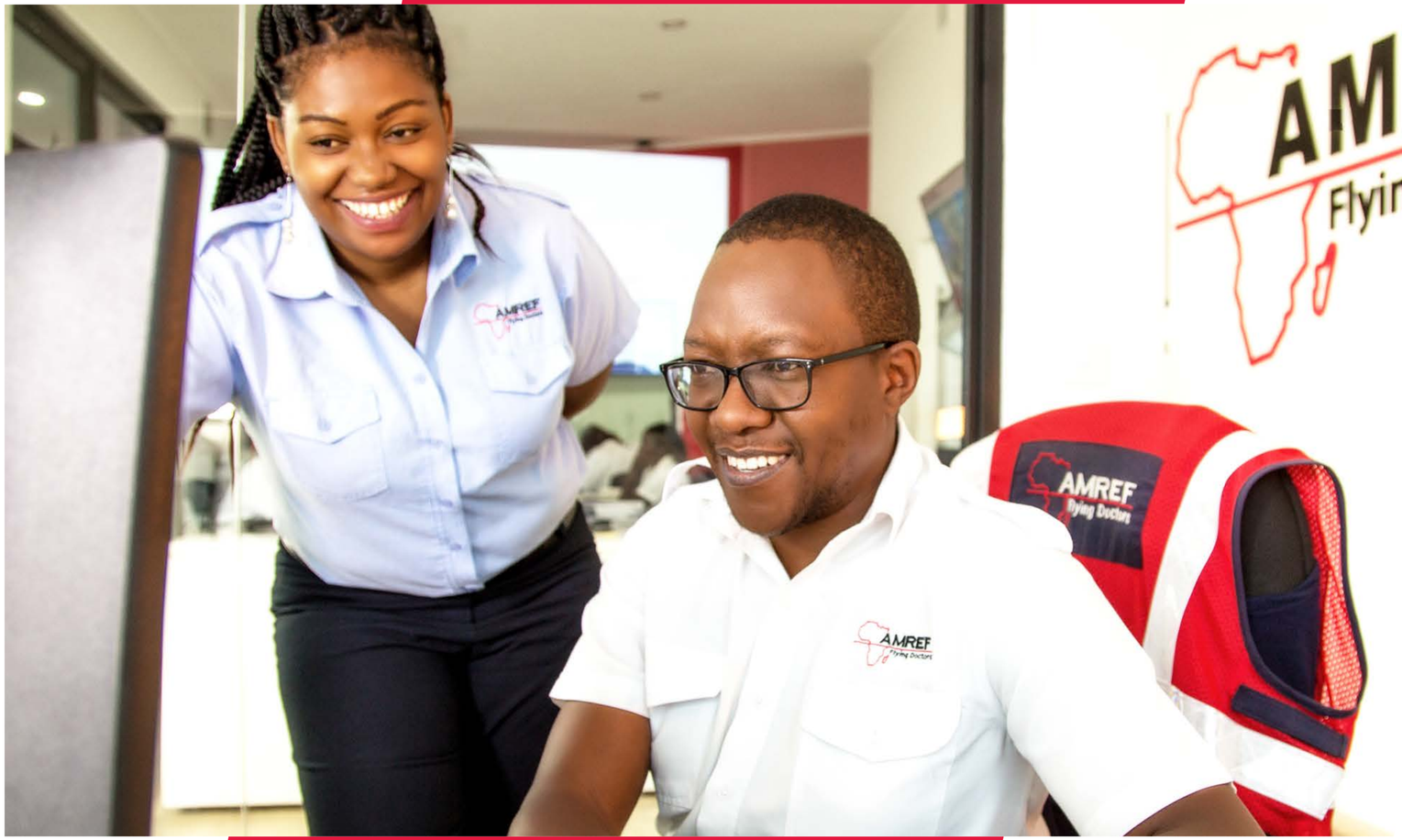


ABOUT US

- AMREF Flying Doctors is the only air ambulance service provider in Easten Africa:
  - that has been in the aeromedical transport industry for over 60 years.
  - that is internationally accredited by the European Aero Medical Institute (EURAMI).
  - that is twice a winner of the prestigious ITIJ Air Ambulance Provider of the Year Award.
- We operate a fleet of fully owned and dedicated aircraft, which is available for patient evacuation from remote airstrips as well as international patient repatriation to Europe, Asia, Middle-East, Far East and beyond.
- We operate several Advanced Life Support (ALS) Ground Ambulances and a 24/7 Operations & Emergency Control Centre (OECC).

OUR SERVICES

- **AIR AMBULANCE SERVICES** from remote locations to international destinations.
- **ASSISTANCE SERVICES** for international insurance and assistance services.
- **TRAINING** courses offered in a wide range of Emergency Life Support skills.
- **MEDICAL ESCORT** with experienced, English speaking doctors and nurses to accompany patients on commercial airlines worldwide.
- **MEDICAL STANDBY** services using ground ambulance, helicopter or fixed wing aircraft for special events.
- **GROUND TRANSPORT** of patients between hospitals or hospital to airport using Advanced Life Support ground ambulances.
- **MAISHA AIR AMBULANCE COVER** annual and short term subscription for emergency medical evacuation throughout Eastern Africa.

LEVEL	REGION(S) COVERED	RATES KES
Maisha Bronze	Kenya (Air and Ground Evacuation)	2,500
Maisha Silver	Kenya, Tanzania, Zanzibar	4,900
Maisha Gold	Kenya, Tanzania, Zanzibar, Uganda, Rwanda, Burundi	5,500
Maisha Platinum	Kenya, Tanzania, Zanzibar, Uganda, Rwanda, Burundi, South Sudan & Ethiopia	11,000
Maisha Diamond*	Tanzania, Zanzibar, Uganda, Rwanda, Burundi, South Sudan & Ethiopia	24,000

MAISHA AIR AMBULANCE COVER

- Targets individual, group or corporate subscribers.
- Available in five levels based on geographical coverage.

Benefits include:

1. Access to our 24hr Medical Helpline anytime from anywhere for medical advice.
2. Unlimited evacuation flights per year for medical emergencies.
3. Unlimited ground ambulance transfers within Kenya.
4. Direct contact with AMREF Flying Doctors and the medical professionals - no third party.

Maisha Diamond*

Maisha Diamond is an enhanced cover providing the following additional benefits: (US$200,000 (KES.20,000,000.00) of post-evacuation cover including)

1. Hospitalization in Nairobi.
2. Tranfer to South Africa and hospitalization (if the required specialised treatment is not available in Nairobi).
3. Return on commercial flight.
4. Repatriation of mortal remains back to home country or country of residence in the unfortunate event of death.

MAISHA TOURIST COVER

Maisha Tourist is a short-term Air Ambulance Cover for individuals and small group travellers who may not need an annual cover.

TOURIST SCHEME B

Tourist Scheme B is a low-cost plan designed for tour and safari operators, hotels and lodges to give their clients access to our air ambulance services in case of a medical emergency, during their stay within East Africa.

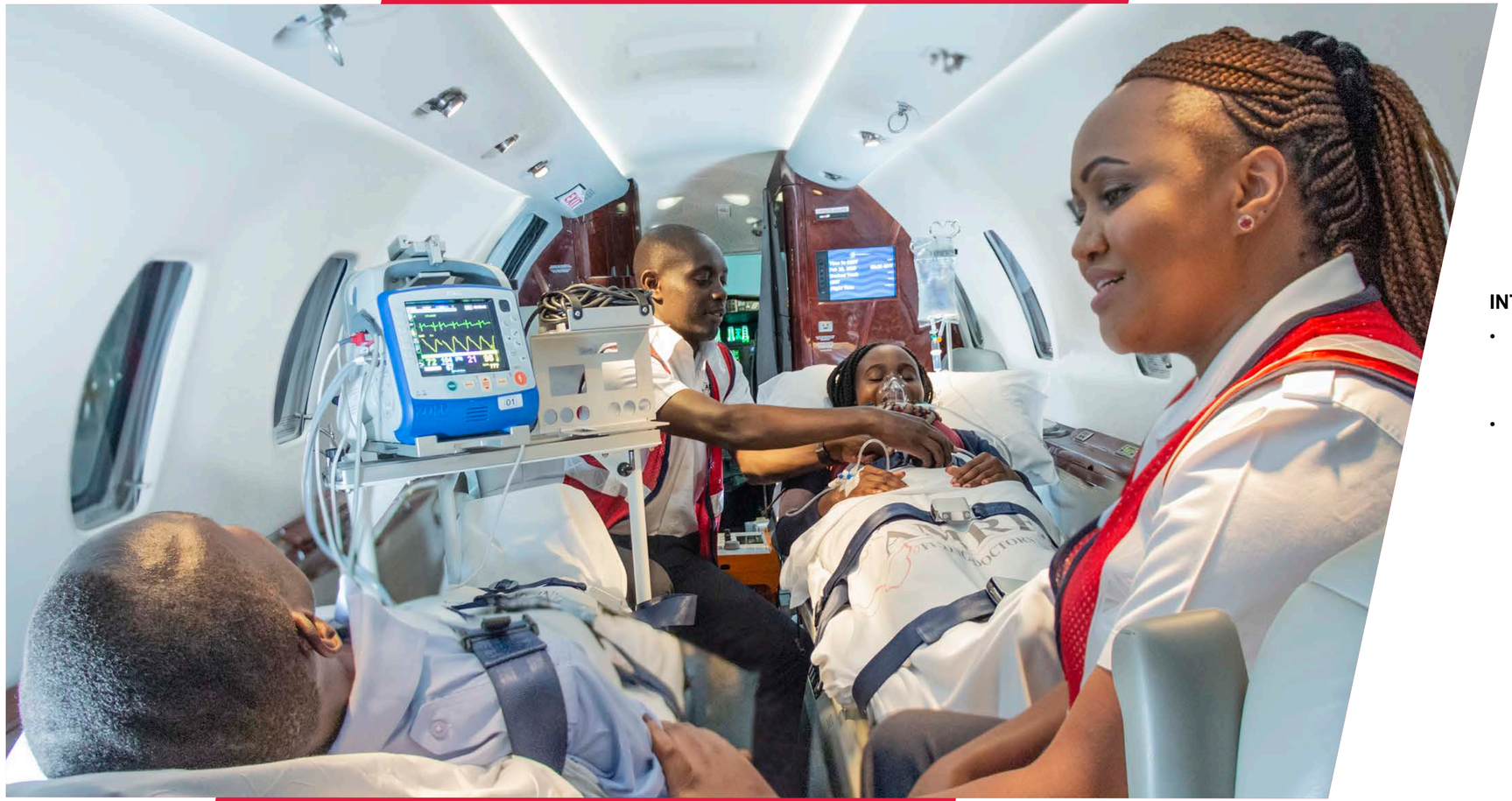
Rates:

LEVEL		SILVER	GOLD	PLATINUM
Countries covered	-	Kenya, Tanzania & Zanzibar	Kenya, Tanzania, Zanzibar, Uganda, Rwanda & Burundi	Kenya, Tanzania, Zanzibar, Uganda, Rwanda, Burundi, South Sudan & Ethiopia
Maisha Tourist		**16**	**24**	**80**
Tourist Scheme B	KATO/TATO Members	**5**	**9**	**80**
	Non-KATO/ Non- TATO Members	**10**	**18**	**80**

Valid for 30 days

Benefits:

1. Access to our 24hr Medical Helpline anytime from anywhere for medical advice.
2. Unlimited evacuation flights during the subscription period.
3. Unlimited Ground Ambulance services.
4. Direct contact with AMREF Flying Doctors and the medical professionals - no third party involved.



INTERNATIONAL ACCREDITATION

- All our air ambulance aircraft are equipped with state-of-the-art intensive care equipment and accompanied by internationally trained and certified medical crew.
- AMREF Flying Doctors Air Ambulance service is now on the thirteenth year of EURAMI (European Aero-medical Institute) accreditation – which means the highest safety and service standards.

ASSISTANCE SERVICES

- AMREF Flying Doctors also provides a range of assistance servives to over 300 international insurance and assistance companies.

MEDICAL ESCORT

- We provide experienced English speaking doctors and nurses to accompany patients on commercial airlines worldwide.

MEDICAL STANDBY

- We offer medical Standby services using our ground ambulances, helicopter or fixed wing aircraft for special events.

GROUND TRANSPORT

- We have a fleet of ground ambulances for patient transport between hospitals and airports.
- All our ground ambulances are fitted with integrated patient transportation solutions ensuring reliability and world class patient care.

TRAINING

AMREF Flying Doctors offers a wide range of Emergency Life Support skills training including:

- First Aid course including;
  - Health talks
  - Refresher courses
  - Tailor-made courses
- Covid-19 Preparedness for places of work
- Heart Saver First Aid
- Basic Life Support (BLS)
- Wilderness First Responder
- Basic Trauma Life Support (BTLS)
- Advanced Cardiovascular Life Support (ACLS)

AIR AMBULANCE FLEET

Aircraft	Tail Number	Utilization			
		Africa	Europe	Middle east	Asia
Pilatus PC12 (owned)	5Y-FDF 5Y-FDP	East/ Central/ North/ South	N/A	N/A	N/A
Cessna Citation XLS Jet C560 (owned)	5Y-FDM	All of Africa including Indian Ocean Islands	All of Europe	Saudi Arabia/ UAE/ Amman/ Oman/ Parts of Iraq & Yemen	India/ Parts of Pakistan And Afghanistan
Cessna Citation Bravo Jet C550 (owned)	5Y-FDR	All of Africa including Indian Ocean Islands	Southern & Parts of Central	Saudi Arabia/ UAE/ Amman/ Oman/ Parts of Iraq & Yemen	India/ Parts of Pakistan and Afghanistan
Eurocopter AS350	-	Within East Africa	N/A	N/A	N/A

Pilatus PC12

Cessna Citation Bravo Jet C550

Cessna Citation XLS Jet C560

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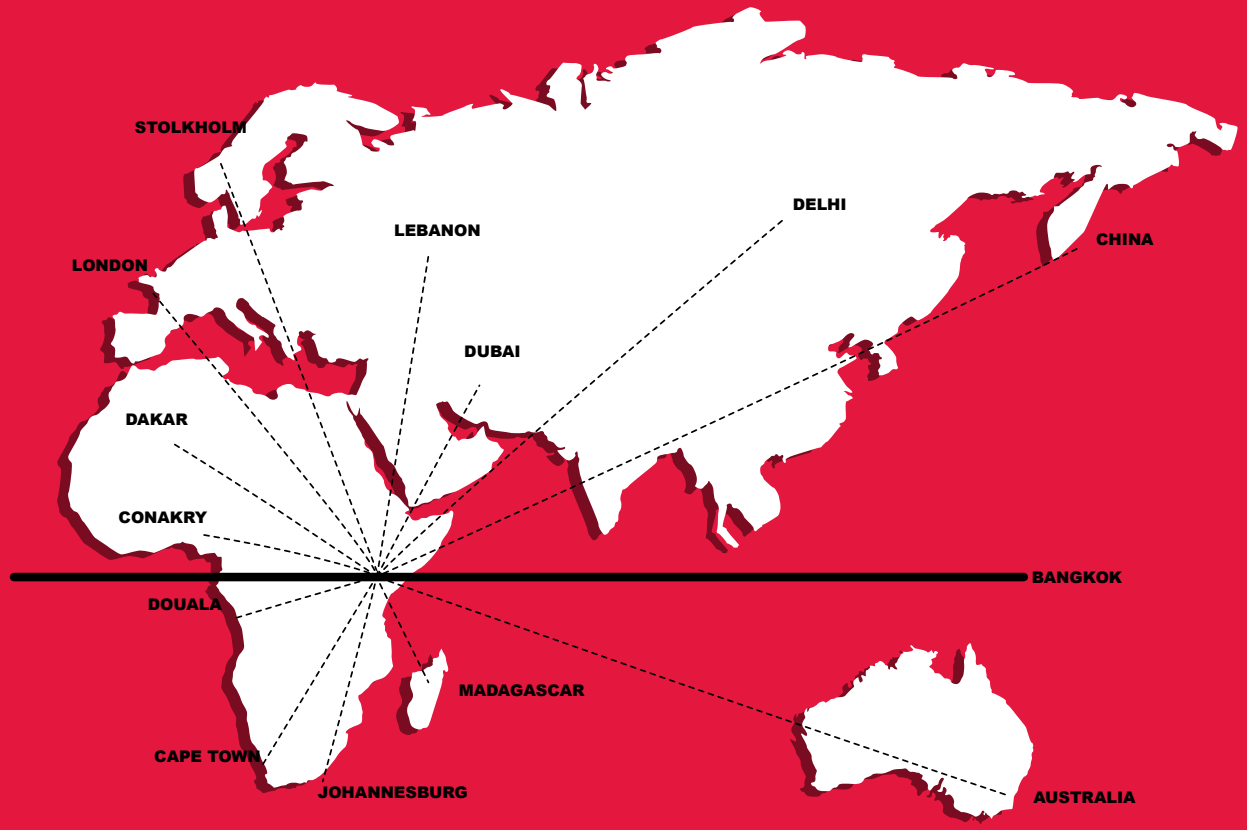
From Africa to the rest of the world



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A company owned by Amref Health Africa